



Transforming SaaS into Intelligent SaaS

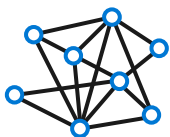


Saruj Thipsena

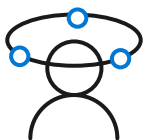
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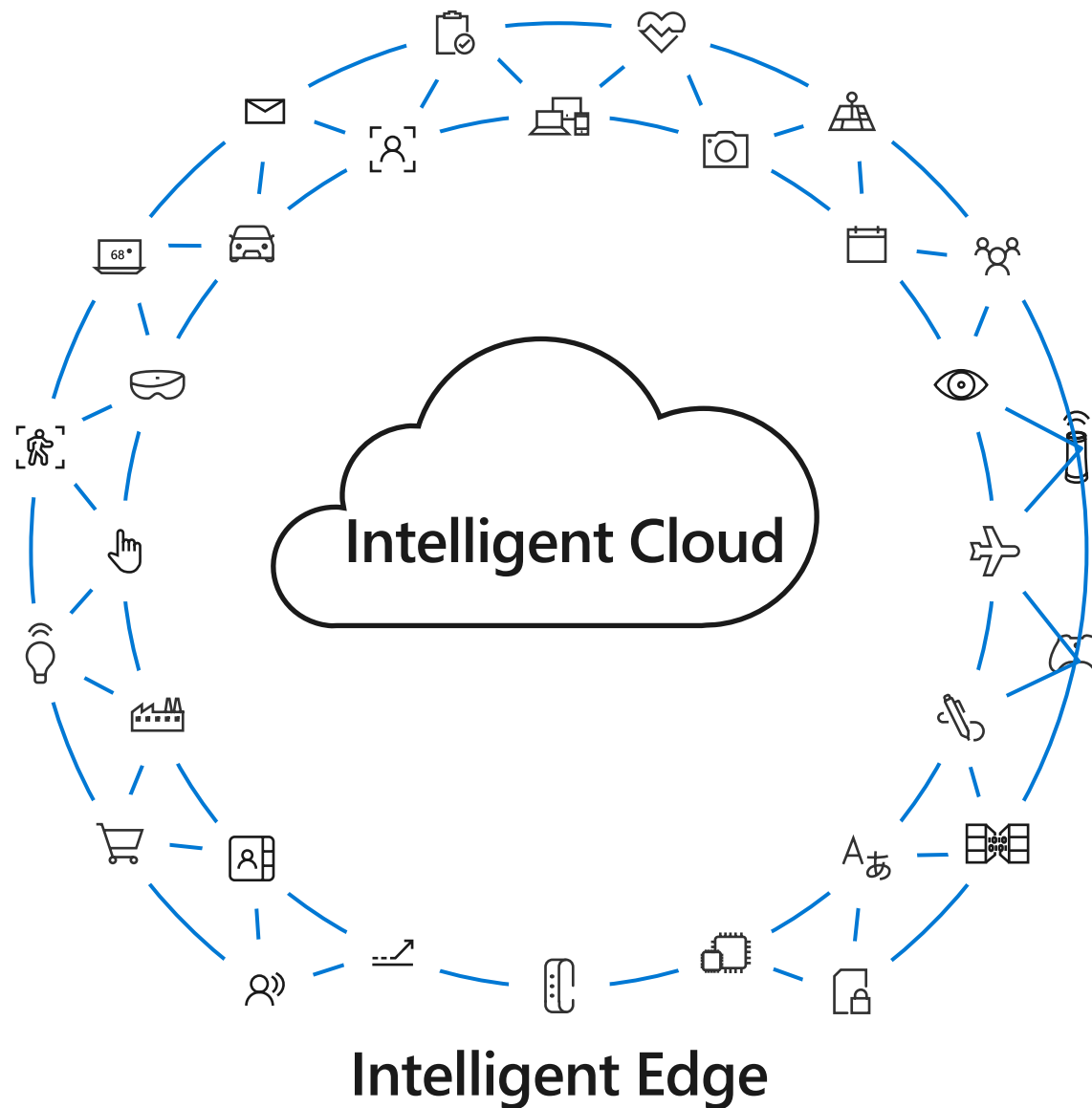
Ubiquitous computing



Artificial Intelligence



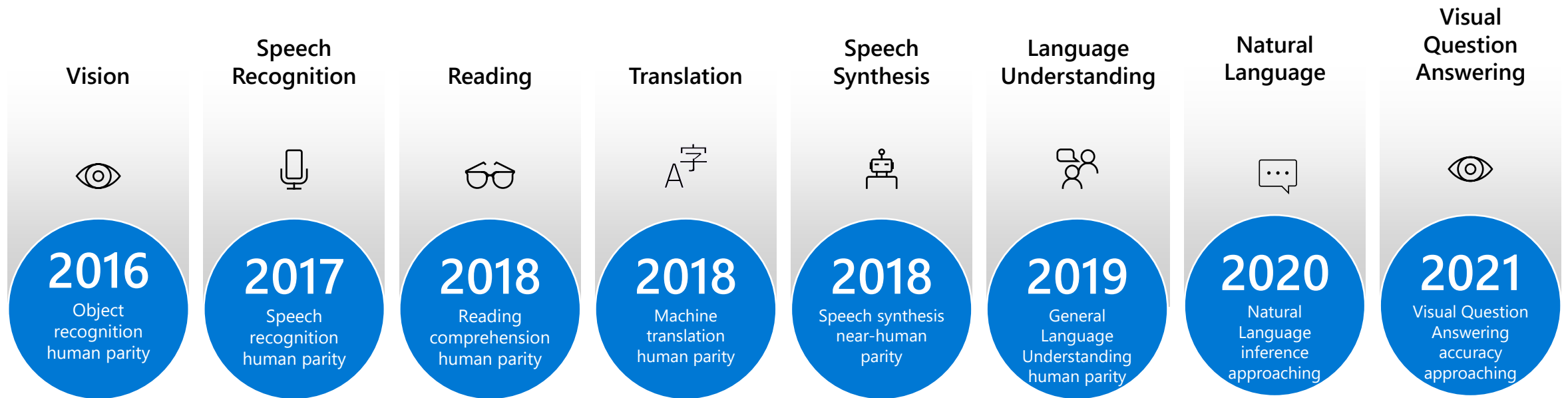
Multi-sense, multi-device experiences



Intelligent Edge

Pace of innovation

Advancements in AI are different than other technologies because of the **pace of innovation**, and its **proximity to human** intelligence – impacting us at a personal and societal level.



Microsoft's Vision:

Design AI to **amplify**
human ingenuity

<https://www.microsoft.com/en-us/AI/our-approach-to-ai>



SaaS as of today



Chat



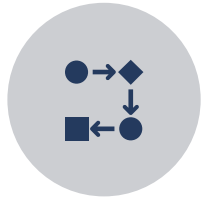
File Share



Customer
Engagement



Ticketing

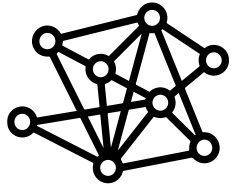


Workflow

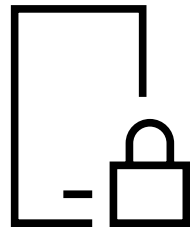


Communication

SaaS of tomorrow



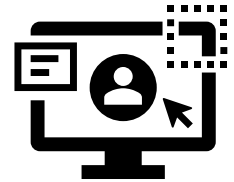
Empower by AI



Secure your data



More insight



Automate and
Self-Serve

Microsoft 365 and the Microsoft Graph

Microsoft 365

Integrated

Gain synergies from connected apps for productivity, analytics, and wellbeing all in one suite

Security & trust

Control and defend your data and gain transparency into how and where it's used

Data

Bring the latest internal and external data into your work for greater individual and organizational impact

The Microsoft Graph

Connecting Microsoft 365 signals for smarter work

Productivity

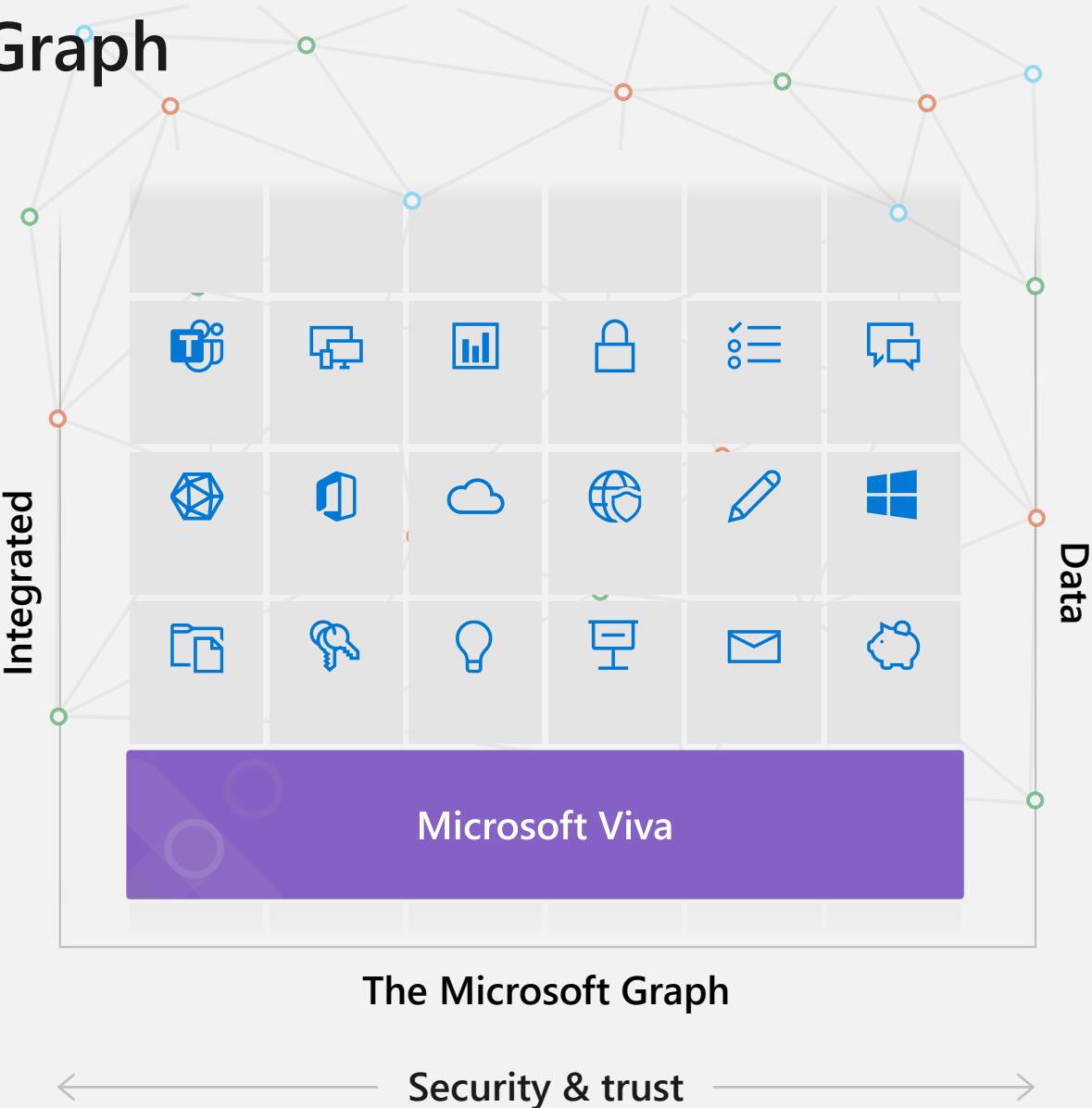
Quickly find the right people, content, and productivity insights to work more efficiently

Management

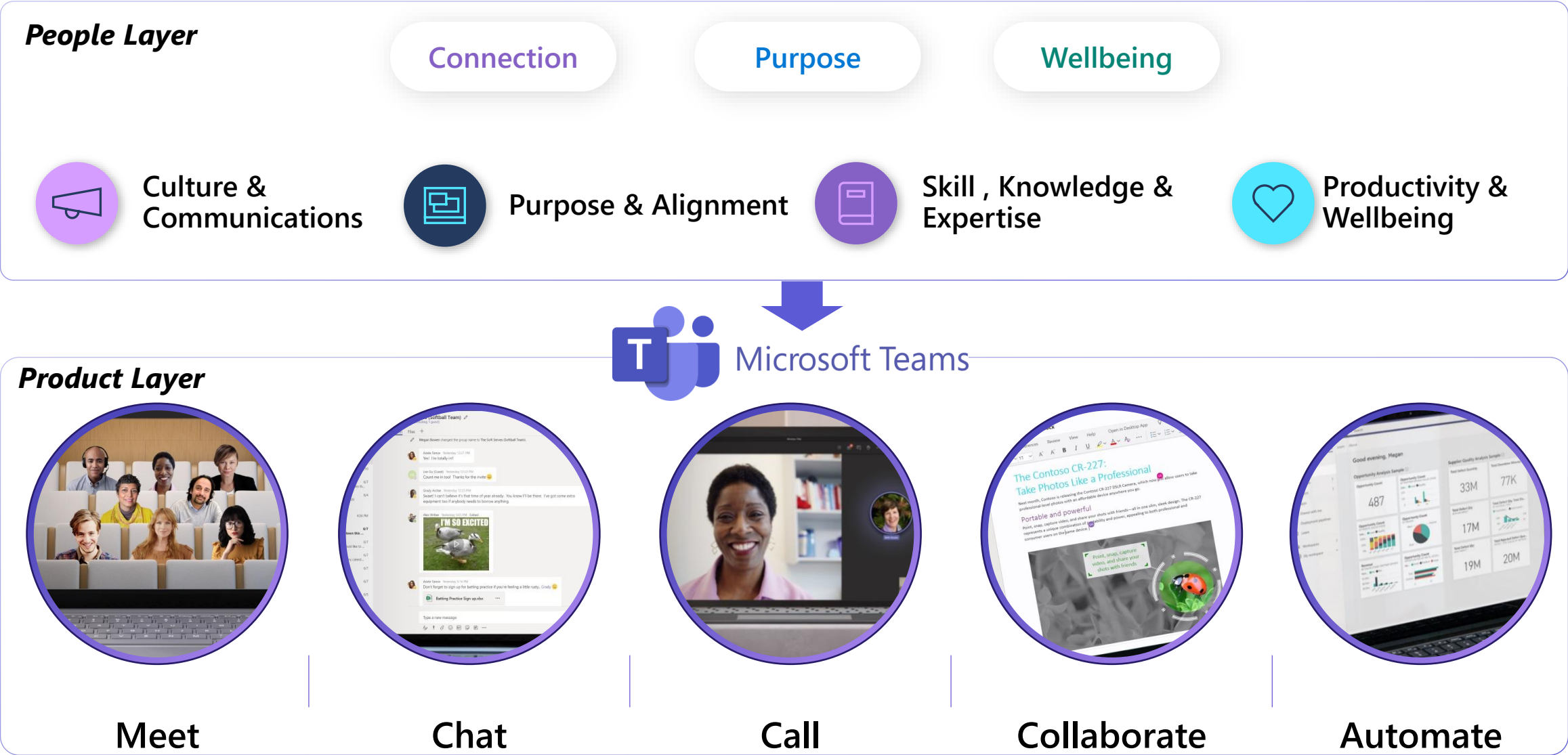
Gain real-time awareness of your IT environment to make better decisions for users

Security

Increase visibility across users, apps, and devices to proactively detect and resolve threats



Surfacing the “worth it” equation through a **single unified platform**



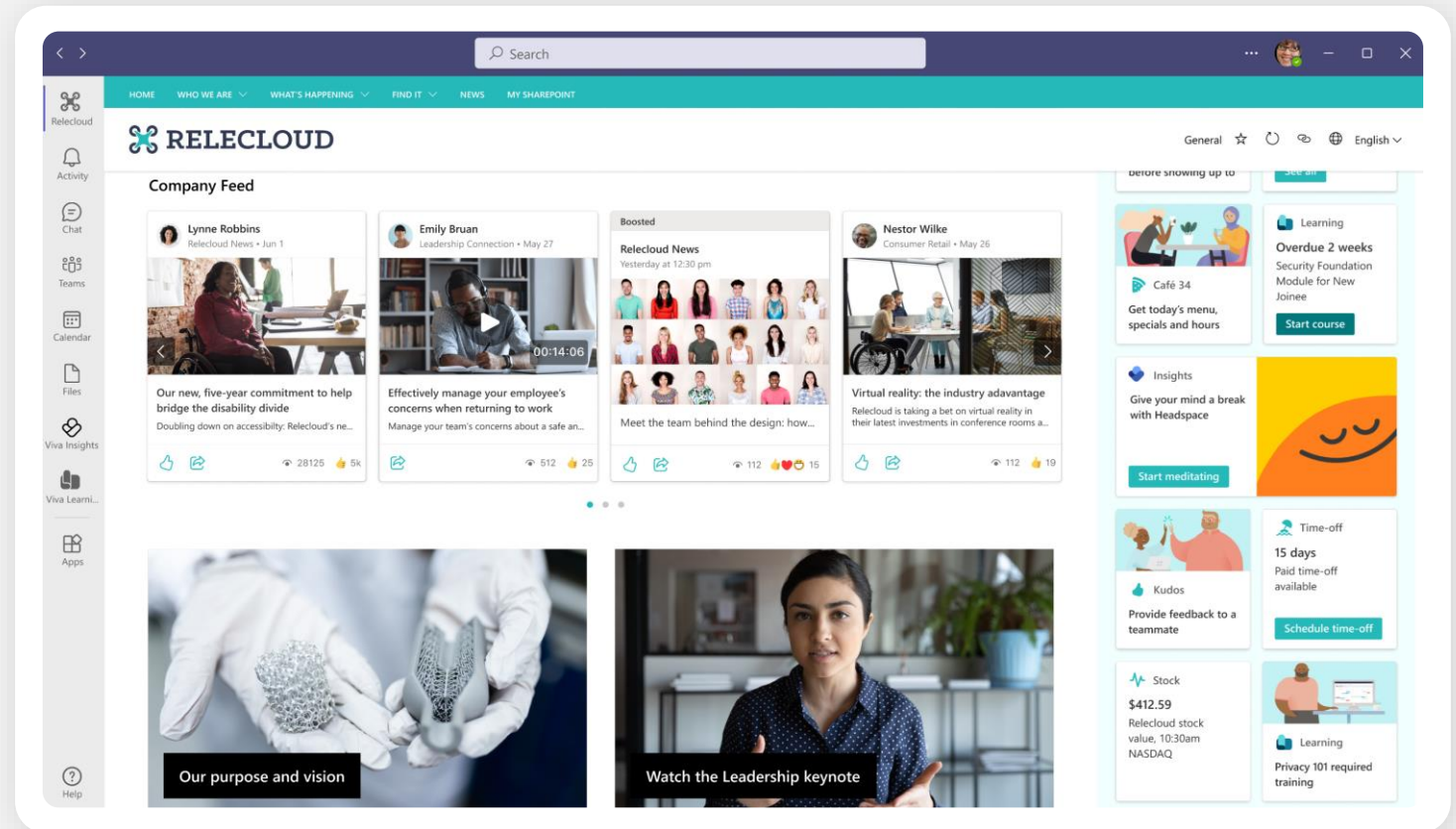


Inform and engage people throughout the organization

Personalized communication and resources

Tailor the experience to specific employee groups, roles, or geos with targeted news, conversations and content powered by AI and Microsoft Graph

 Viva Connections

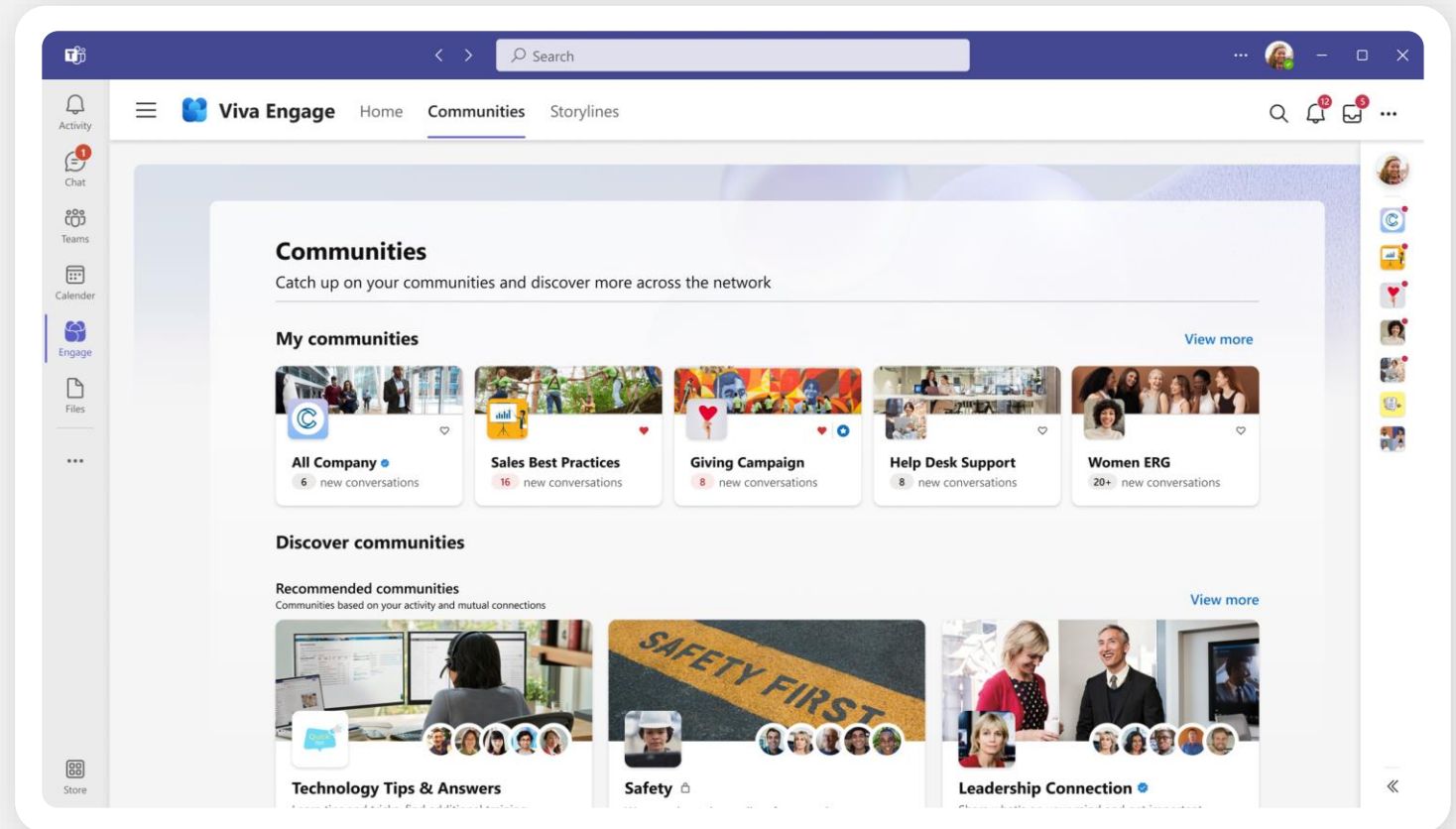




Inform and engage people
throughout the organization

Communities aligned to shared interests and functions

Provide a “front door” to employee
communities and resource groups and
encourage employees to connect with
others, contribute, and find belonging
at work.





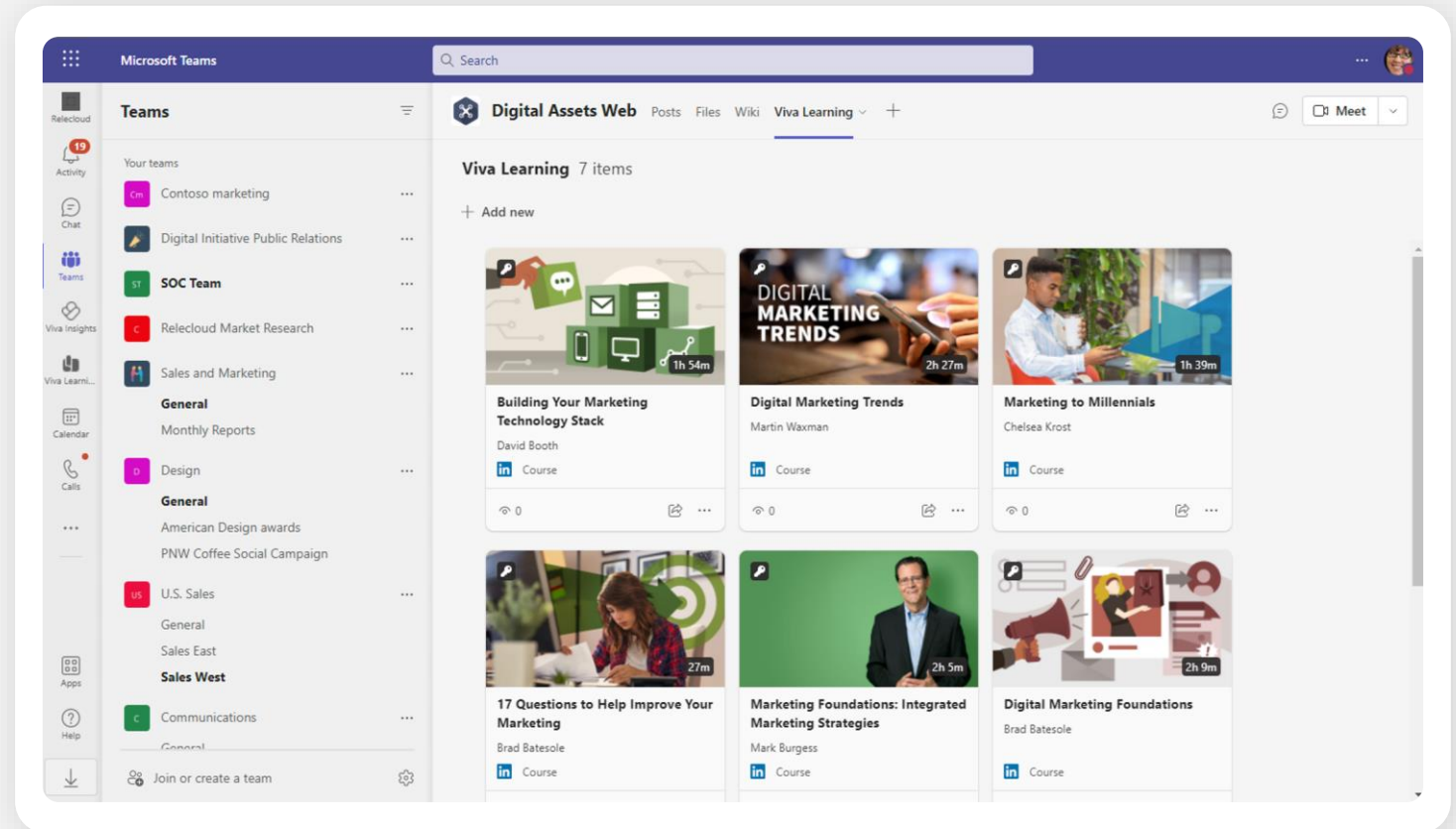
Help everyone learn,
grow, and succeed

Integrated learning experience

Surface content from Microsoft,
learning content providers, Learning
Management Systems (LMS), and
even your organization's own content
across desktop, mobile, and tablet



Viva Learning



Microsoft Purview

UNIFIED DATA GOVERNANCE

Data Map

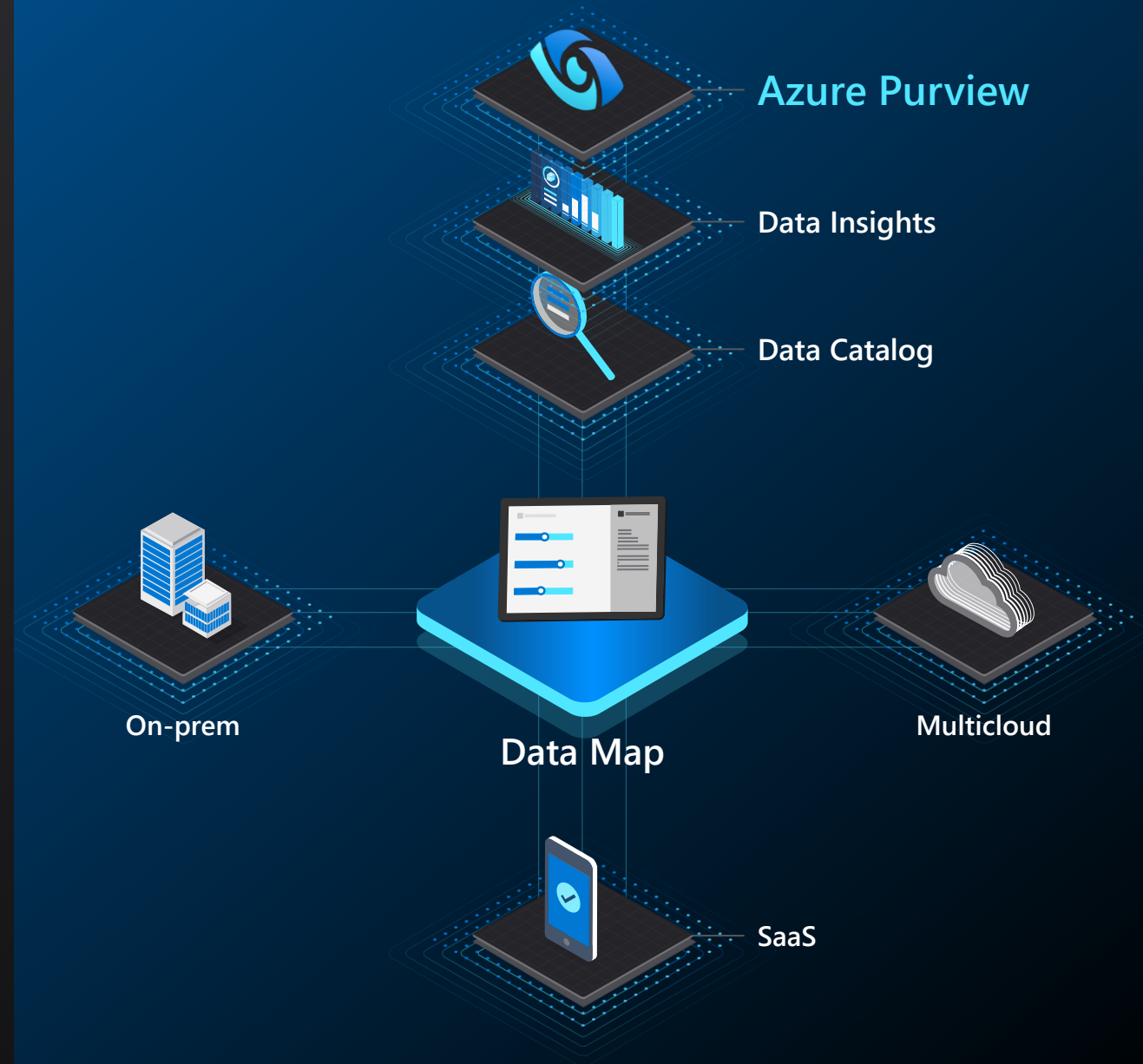
- Automate and manage metadata at scale

Data Catalog

- Enable effortless discovery for data consumers

Data Insights

- Assess data usage across your organization



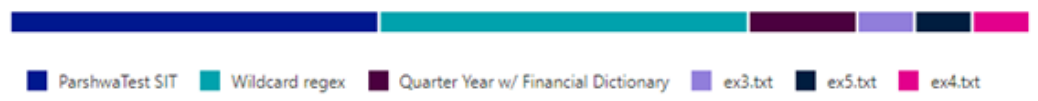
Data classification

- Overview
- Trainable classifiers
- Sensitive info types
- Exact data matches
- Content explorer
- Activity explorer

Get snapshots of how sensitive info and labels are being used across your organization's locations. [Learn more](#)

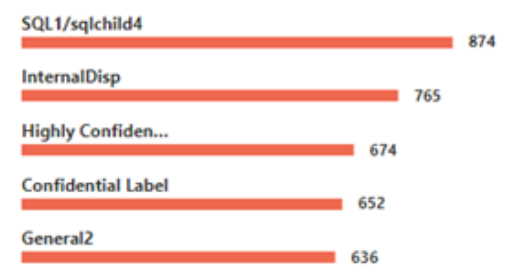
Top sensitive info types

Sensitive info types used most in your content



[View all sensitive info types](#)

Top sensitivity labels applied to content



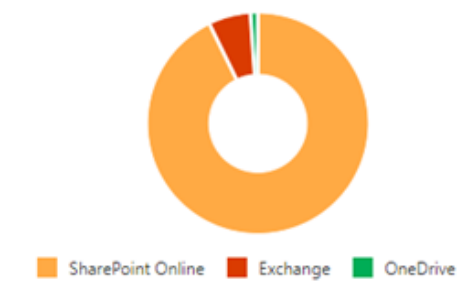
[View all applied sensitivity labels](#)

Top retention labels applied to content



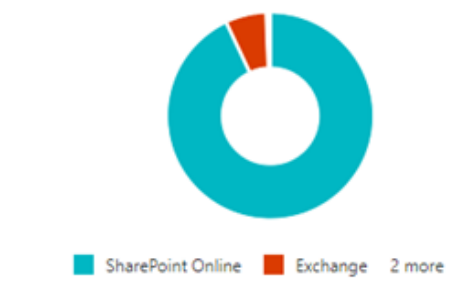
[View all applied retention labels](#)

Locations where sensitivity labels are applied

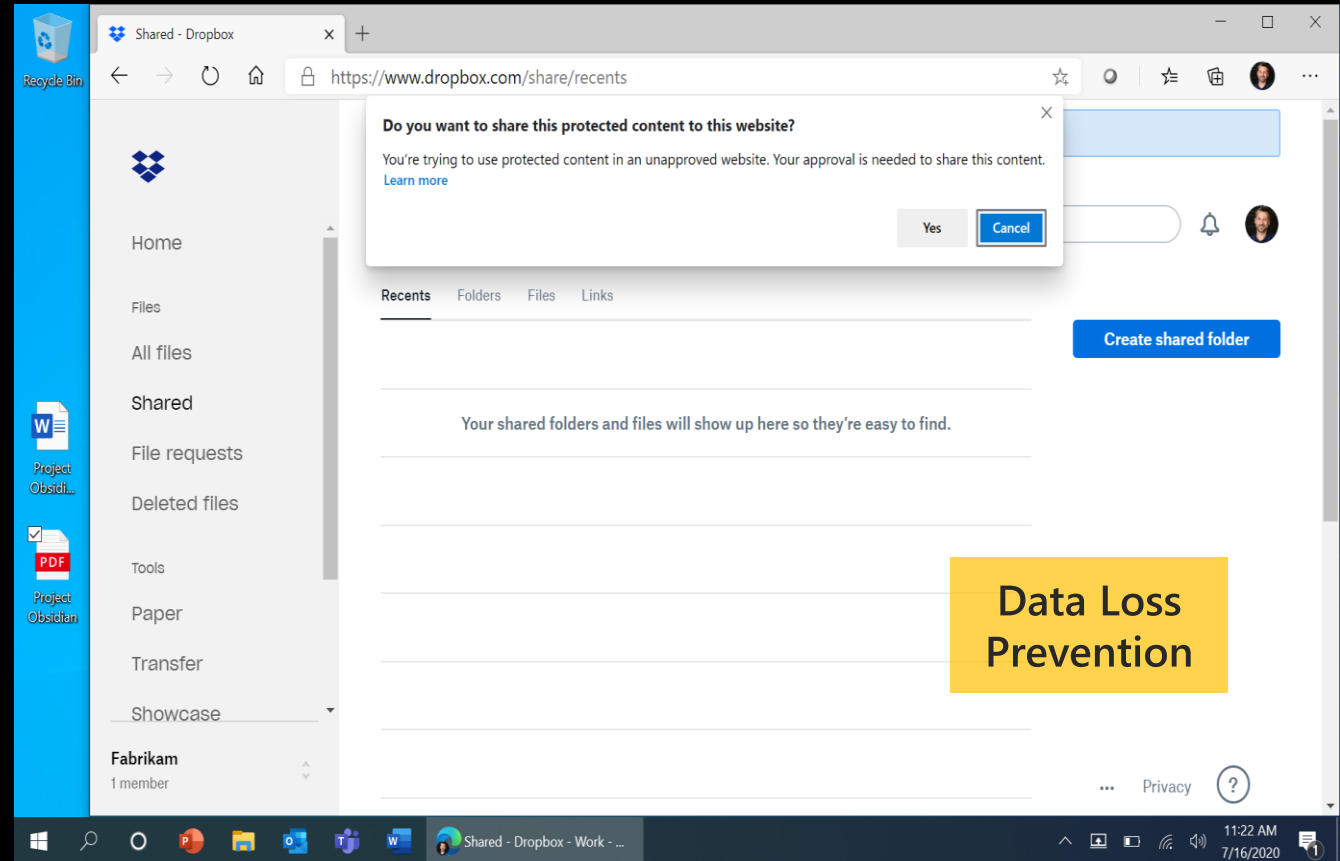
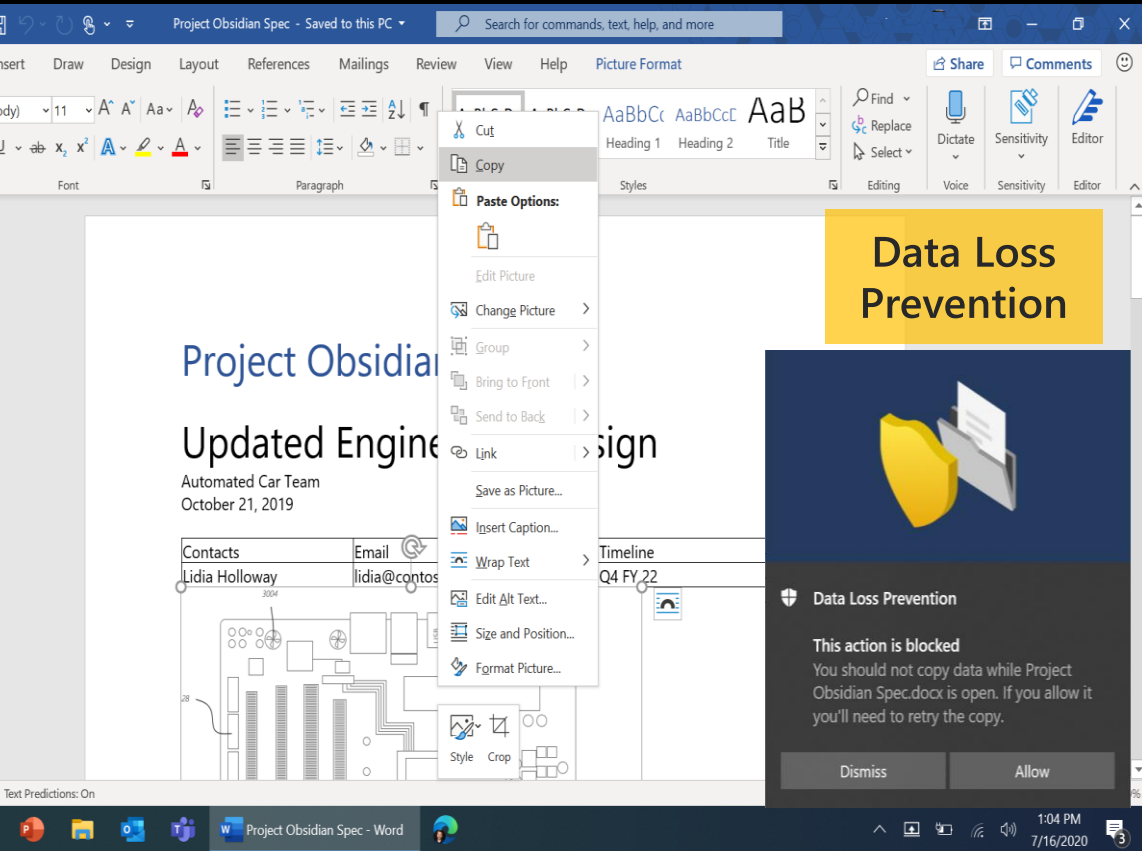


[View details](#)

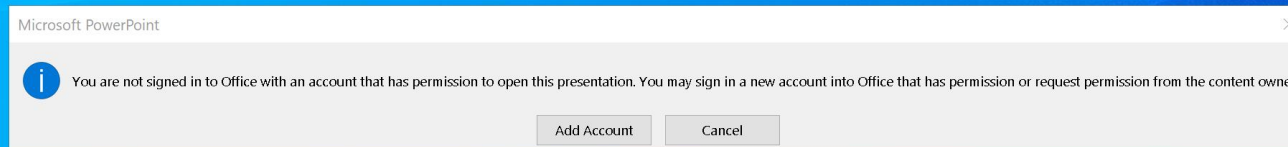
Locations where retention labels are applied



[View details](#)



Microsoft Information Protection



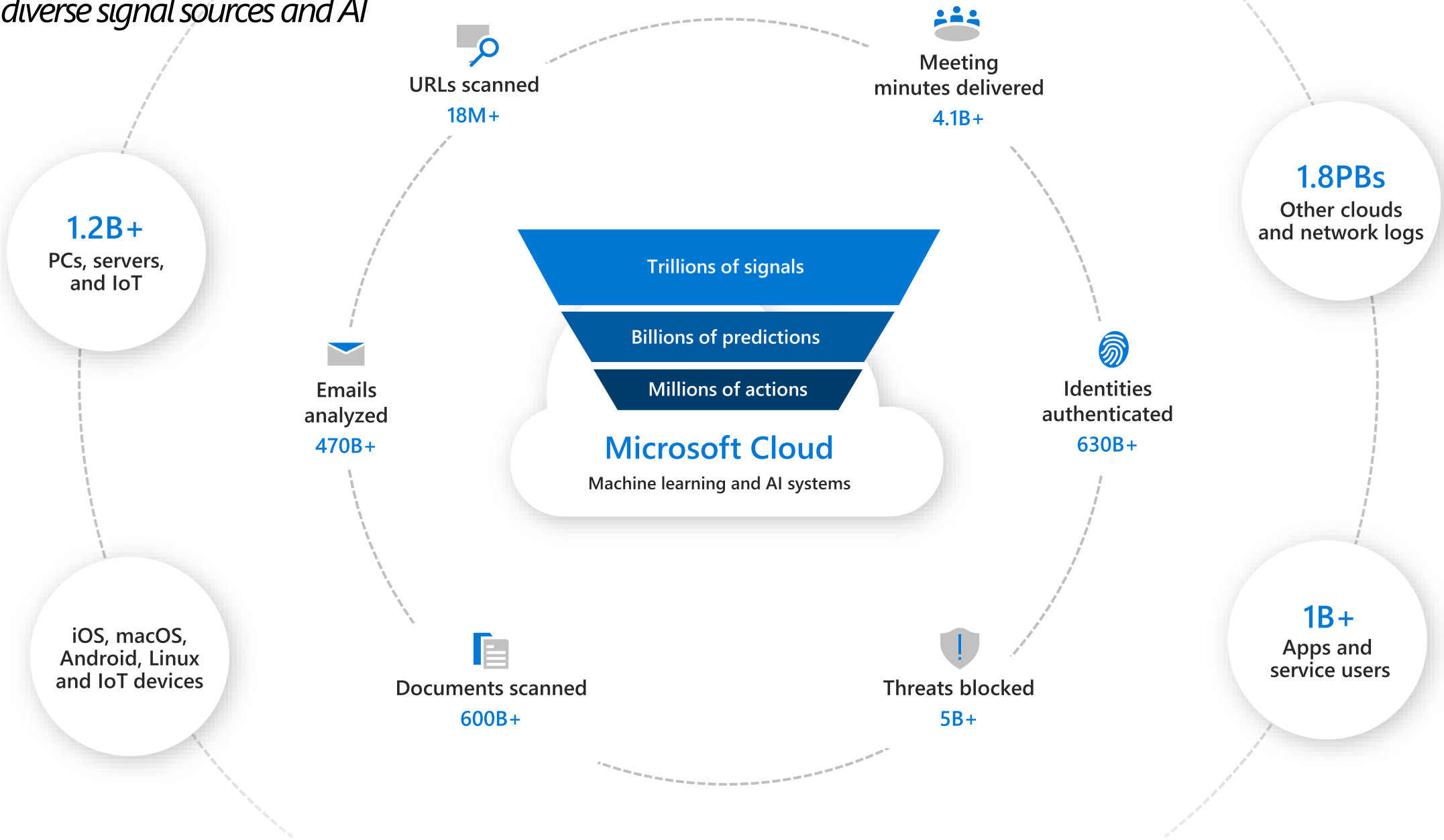
~~Teach everyone~~
~~to code~~

~~—Teach everyone
—to code~~

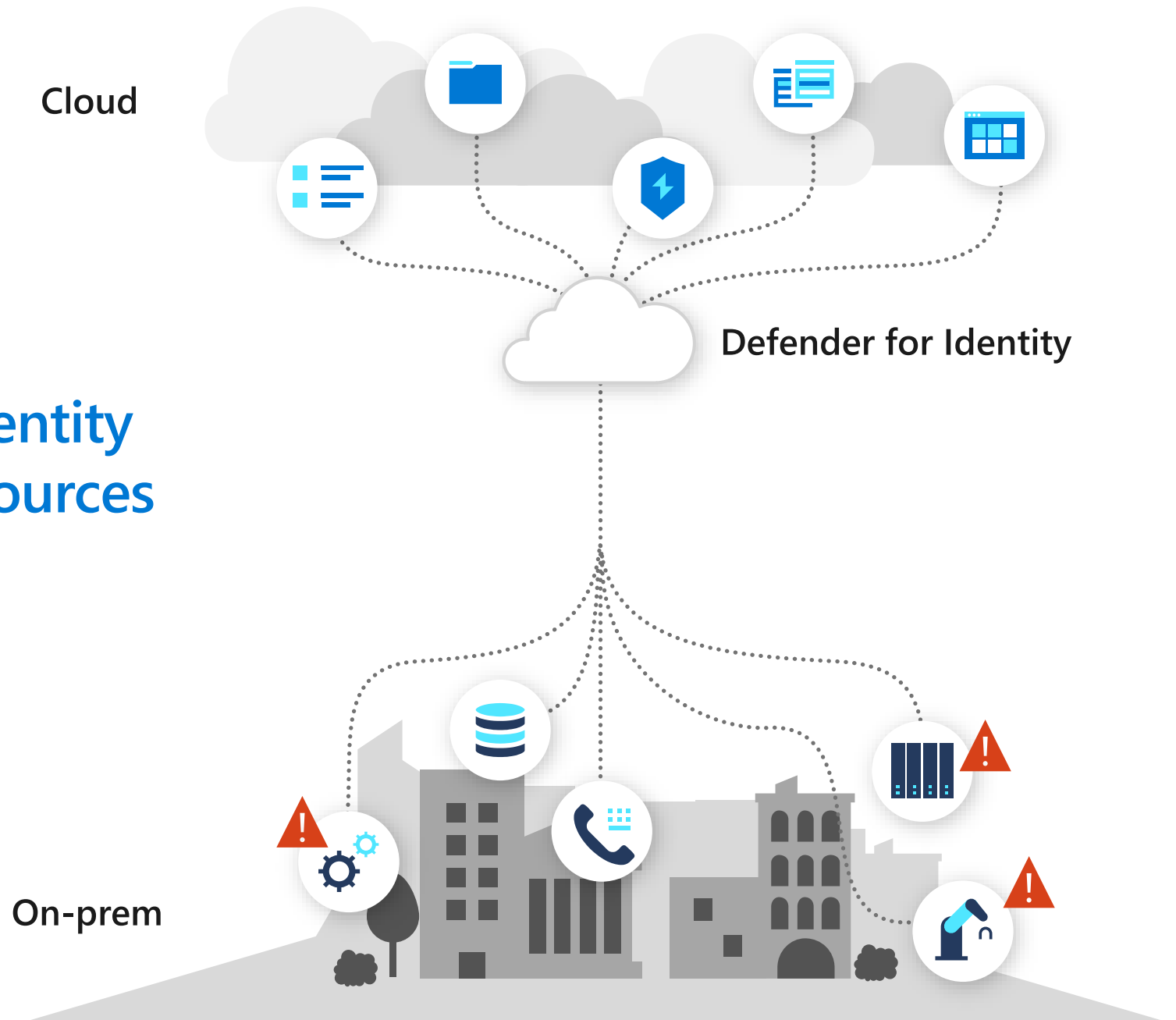
Turn everyone
into a developer
with low code

Microsoft Threat Intelligence

Built on diverse signal sources and AI

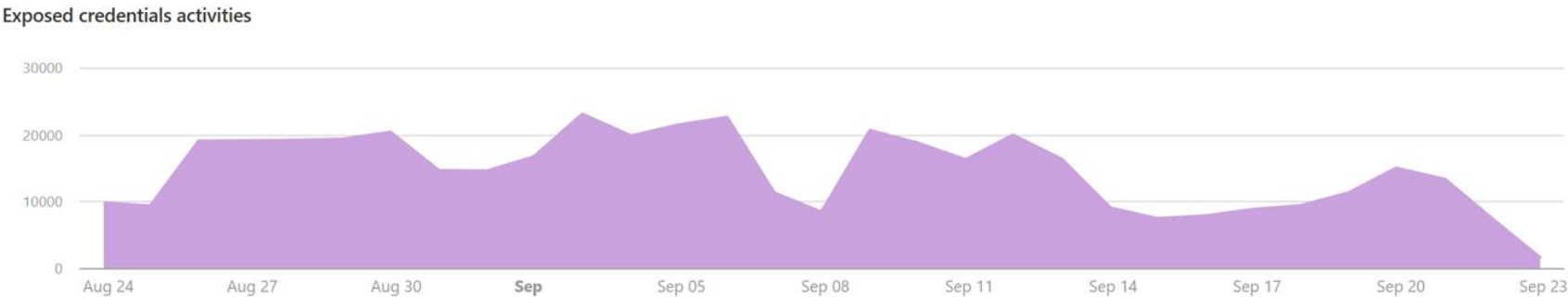


Microsoft Defender for Identity
monitors on-premises resources
and integrates with cloud
security solutions



Exposure of Clear-text Credentials

View top entities that are exposing credentials in clear text.



Report description

Top entities exposing credentials in clear text (using LDAP simple bind authentication) in your on-premises environment (last 30 days). [Learn why this is important to remediate and create an action plan](#)

1 - 20 of 20 top credential-exposing entities			
Entity	Type	Activities	Last seen
Server-fn1	Device	72768	Sep 23, 2019, ...
Service-HR-app	Account	72768	Sep 23, 2019, ...
Srv-pdc-pw3	Device	60614	Sep 22, 2019, ...
172.14.220.13	Device	29891	Sep 23, 2019, ...

Identity Posture Management – Risky Lateral Movement Paths

Cloud App Security

Identity posture management > Riskiest lateral movement paths

Recommended action

High severity Reduce lateral movement path risk to sensitive entities

Report description

Highlights sensitive users with the riskiest lateral movement paths and recommended actions to remediate them. [Learn why it is important to remediate and create an action plan](#)

Privileged users on your on-premises Active Directory

1-5 Sensitive users

Number of non-sensitive users that can potentially lead to the sensitive user. Only sensitive users with 3 or more are shown.

Sensitive user	Domain	Lateral movement path risk	Recommended actions
Morris Robertson	getappleshop.com	37	See recommended actions
Wendy McKinney	allvideostudio.org	20	See recommended actions
Jorge Bell	Contoso.com	18	See recommended actions
Bessie Williamson	freshstartuniv.org	10	See recommended actions
Gloria Fisher			
Arlene Nguyen			

Recommended actions for Morris Robertson

Search

Remove **Debra Warren** from **HelpdeskIP** group
Reduce lateral movement path risk for this user by: 6
Reduce lateral movement path risk for all sensitive users by: 126

Remove **Shawn Fox** from **VendorAdmin** group
Reduce lateral movement path risk for this user by: 5

Remove local administrator permissions for **Mitchell Nguyen** from **Server2**
Reduce lateral movement path risk for this user by: 4

Remove local administrator permissions for **Scarlett Howard** from **Server4**
Reduce lateral movement path risk for this user by: 3

Remove local administrator permissions for **David Rob** from **Server4**
Reduce lateral movement path risk for this user by: 2

Samira Abbasi
GLOBAL IT ADMIN MANAGER
CONTOSO IT

Honeytoken

Sensitive

Email
admin@contoso.com

Office
REDMOND-WA

Phone
+123456789101112

First seen
Dec 4, 2017

Domain
redmond.wa.contoso.com

Created on
Nov 15, 2014

SAM name
admin2

1

Paths

ACTIVITIES

DIRECTORY DATA

LATERAL MOVEMENT PATHS

39
Non-sensitive en route users

2
Computers en route

Zoom in

Zoom out

Fit to screen

Fit to view

6
6 members

39
39 members

39
39 members

Contoso-IT

REDMOND-WA-DEV2

Contoso All

REDMOND-WA-DEV

Samira Abbasi

Oscar Posada

Target

Source

Logged into by

Administrator on

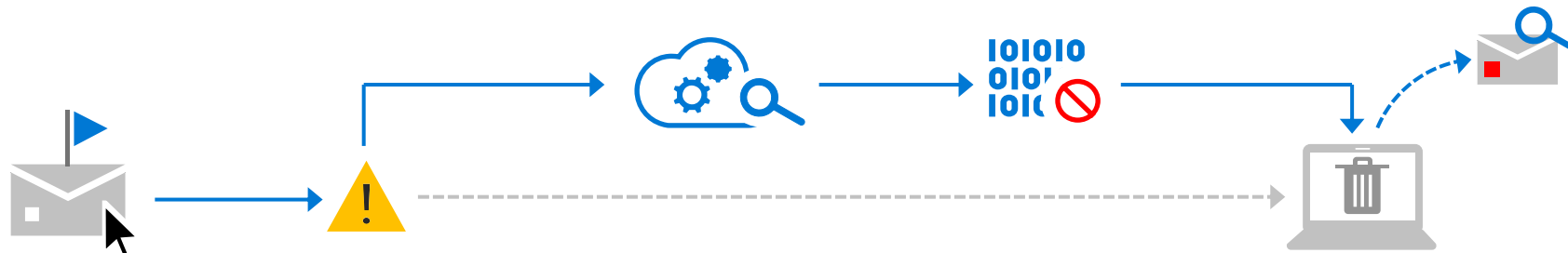
Member of

How do signals and AI help protect you?



In the rural Midwest of the U.S., a high school geography teacher received a brand-new variant of the Emotet banking trojan—the first person ever.

But he had no idea. Signals and AI fully protected him.



The user clicks on an email attachment he receives, sent to his Gmail account, using the built-in Windows Mail app

Before the attachment can open, the Mail app queries the attachment meta-data against 80-plus cloud-based machine learning models

In parallel, the file is 'detonated' in the cloud and an AI system 'watches' to see what happens when he opens attachment

Utilizing signals and outcomes from trillions of historical email transactions, both services determine the file is malicious

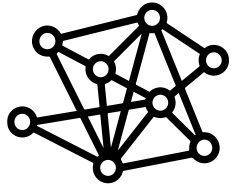
Mail deletes the attachment from the PC, flags the file for review by (human) analysts, and the AI systems automatically update

Impact

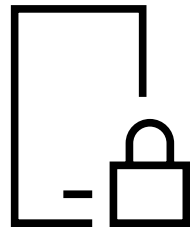


This all occurred in fewer than 400 milliseconds—the blink of an eye

SaaS of tomorrow



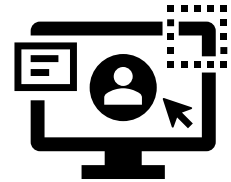
Empower by AI



Secure your data



More insight



Automate and
Self-Serve

THANK YOU