



# **BUILDING A DIGITAL HR SHARED SERVICES**

**สมโชค เทพนำโสมบัลล์**

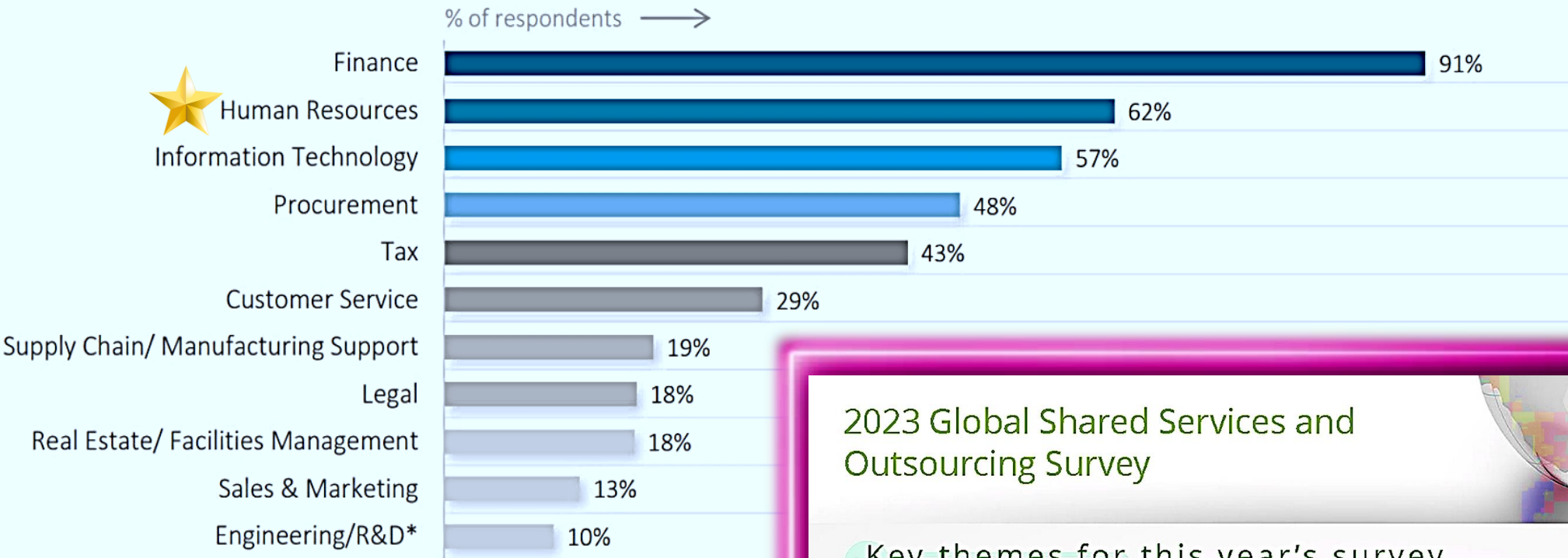
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# What functions are performed by GBS organizations?

## Global Business Services (2023)



\*Option not available in 2021 Survey

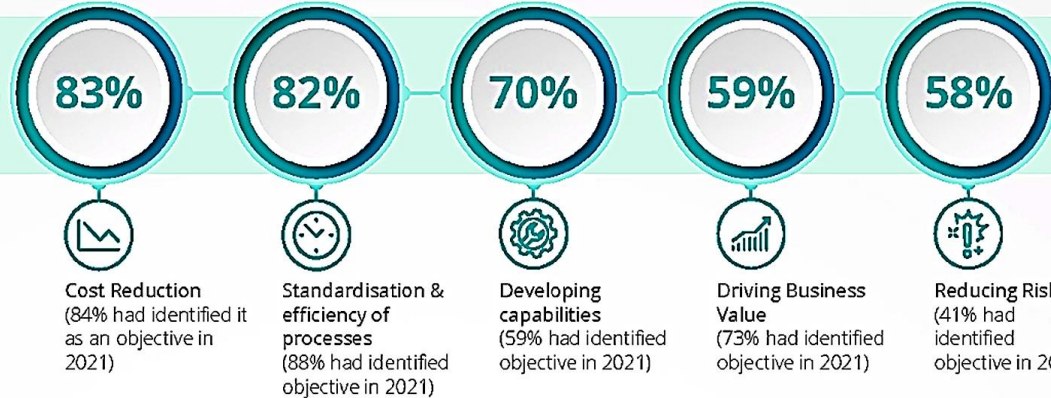
<https://deloitte.wsj.com/cfo/global-shared-services-and-outsourcing-survey-strategy-and-scope-5fa3b4b9>

## 2023 Global Shared Services and Outsourcing Survey

### Key themes for this year's survey

Top objectives identified and achieved by GBS organisations:

GBS continues to focus on cost reduction as a priority







“องค์กร,  
แห่งโอกาส”





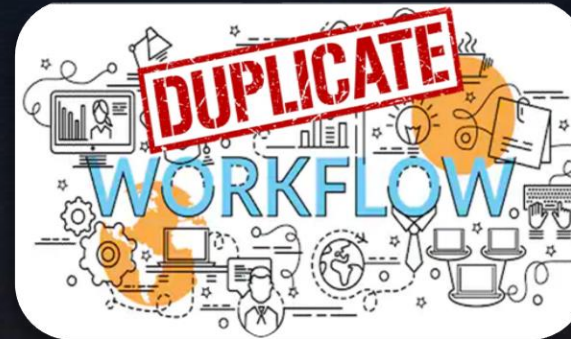
# MOONSHOT



## HR SHARED SERVICES

## IS THE

## SERVICES ELEVATOR





# HR SHARED SERVICES FRAMEWORK

**TOUCHPOINT**

**PLATFORM**

**SERVICES**







# Driver







# WORKFORCE MANAGEMENT



CONTRACTOR



OUTSOURCING







TECHNOLOGY  
DIGITAL





**OUTSOURCING**

**VENDOR  
MANAGEMENT**





**TAKE  
AWAY**



## Skilled Workforce



## Digital Solution

